**COVID COMMUNITY HEROES CASE STUDY TEMPLATE**

Working across Hull and the East Riding of Yorkshire the public, health and voluntary and community sectors would like to help share examples of the community spirit and heroics which have come out of the COVID 19 pandemic.

Do you have a story of a community hero? Know someone who has gone above and beyond to help during the pandemic? Maybe you work for an organisation that has adapted and changed to help support the fight against coronavirus? Or maybe you want to thank someone for being there through what has been a lonely and   
worrying time?

If so you can use this template to help share your story. Send it to hello@heysmilefoundation.org and we can help you spread the word about this fantastic community hero and share the good news which has been the shining light throughout the pandemic.

|  |  |
| --- | --- |
| **About you:** | |
| Name |  |
| Age |  |
| Location | Hull / East Riding of Yorkshire (delete as appropriate) |
| Contact details | Telephone and / or email address |

|  |  |
| --- | --- |
| **About your COVID Community Hero**: | |
| Their name/organisation name |  |
| What does this person/organisation usually do? | *If nominating an individual as a community hero please tell us a little bit about this person, what they usually do and if their community heroics are part of their usual day to day life. If you are nominating an organisation please tell us about the usual role of said organisation.* |
| How did you come to be involved with this person or organisation? | *Has this person or organisation helped you in their role as a volunteer specifically for during the COVID pandemic? Are they someone you knew through an existing friendship or group? Are they a neighbour or family member? Are they a professional who usually supports you but who has gone above and beyond? Please tell us how you know of them.* |
| What makes this person/ organisation a community hero? | *Please share with us what it was that the person/organisation has done. Was it for you or someone else? How did this act of kindness or community spirit make you feel? If you could say anything to thank them right now, what would it be?* |
| Has this person/organisation helped anyone else? | *Please tell us if they helped just you, a group or people, or a whole community? How far did this community spirit reach?* |
| Do you have anything else you’d like to say about this person/ organisation? | *Please use this space to share anything else you would like us to know about this story!* |
| Have you told this person/organisation that you are going to share this story? | Yes / No (delete as appropriate) |

**Consent to share**

Thank you for submitting your COVID Community Heroes case study.

As an organisation we use case studies like yours to represent the way we interact with our local community. We may use this case study, and any photographs, videos or otherwise, in printed publications like leaflets and booklets, at events, online on our website and on social media.

We will not knowingly use your image or interview for anything that may cause offence, embarrassment or distress, nor will we ever use your full name in publication.

**You have the right to withdraw your consent at any time** by contacting hello@heysmilefoundatio.org. *Please note, although we can remove items from websites and social media, it is important to note that we may be unable to remove these from the internet completely if you withdraw your consent at a future point.*

If you are happy with the above, please complete the following section to provide consent for this case study to be used as indicated:

|  |  |
| --- | --- |
| Electronic signature |  |
| Print name |  |
| Date |  |

**Thank you for submitting your COVID Community Hero case study.**

**We will be in touch soon to let you know how we are going to share this information and with any further questions we might have.**